

OPENERS

THE CHATTER

“There’s a backlash against anonymous mass-produced goods.”

Rachel Botsman, co-author of “What’s Mine Is Yours: The Rise of Collaborative



Consumption,” who says the folksy appeal of Etsy, a marketplace for handmade goods, creates a kind of intimacy between buyers and sellers.

“We’re going to continue to pursue bankruptcy until the door is shut, locked, barricaded, bolted.”

William J. Cooper, city manager of the ailing Hamtramck, Mich., whose budget has been cut to the bone. Bankruptcy remains rare for municipalities.

“These moments add up until they collectively help the entire park.”

Phil Holmes, vice president of the Magic Kingdom, the flagship Disney World park. Disney is using video cameras, computer programs, digital park maps and other tools to spot gridlock before it forms and to deploy countermeasures to prevent long lines.

“It is like a stalker’s dream.”

K. Scott Morrison, chief technology officer at Layer 7 Technologies, which helps companies manage their business software and infrastructure. He is concerned that hackers could focus on trying to run up people’s phone bills or find ways to tap into the location-tracking services tied to phones.